



**Bentley
Institute**



Learning Units
Live Training
Online Seminars
Reference Books
OnDemand
eLearning
Best Practices
Learning Paths



Bentley Map
ProjectWise
GEOPAK Haestad Water
MicroStation
Bentley Architecture
InRoads
PlantSpace AutoPLANT

SUMMARY

Organization:

Hatch

Employees:

9,000+

Objective:

- Develop superior engineers
- Optimize performance

Solution:

Training subscription

HATCH

Product Training Success Profile

Hatch supplies process and business consulting, information technology, engineering and project and construction management to the mining, metallurgical, energy, manufacturing, and infrastructure industries. One of its primary objectives is to develop and foster superior engineers to become future key players in its business. As part of its continuous learning opportunities, Hatch employs a Bentley training subscription so that its staff members can begin to develop their careers immediately with Live Training and OnDemand eLearning.

CHALLENGES

- Hatch needs to optimize the performance of its engineering staff with improved design skills.
- It must be able to demonstrate measurable project success and business results for its clients.
- Users must be trained in a timely manner based on project need.

- Live Training in a Virtual Classroom is deployed around the world to reduce travel costs.
- Hatch also makes extensive use of OnDemand eLearning to supplement Live Training and assure updated materials are always available to all Hatch users.

RESULTS

- Hatch increased the organization's learning capacity by 30 percent while reducing training expenditures.
- The firm improves efficiency and productivity through immediate access to learning. The training resources drastically reduce the time to productivity for junior engineers, leading to a higher rate of retention for these young professionals.
- Online training options help Hatch significantly shorten project ramp-up times. Improved skills enable quicker problem-solving to minimize the impact on project budgets and schedules and lead to improved quantitative and qualitative design reviews.

The greatest value Hatch has recognized is a greater appreciation for knowledge sharing not only within our organization, but also with our clients. We have increased the level of client satisfaction because our clients view our programs and methods as exemplary and a benchmark for performance improvement within their own organizations.

SOLUTION

- More than 7,000 users participate in Bentley training annually to build the foundation for self-paced, mentor-supported learning and skills development at Hatch.

SNAPSHOT

	Provide continuous learning opportunities
	Use a Bentley training subscription
	Increase learning capacity 30 percent