



**Bentley
Institute**



Learning Units
Live Training
Online Seminars
Reference Books
OnDemand
eLearning
Best Practices
Learning Paths



Bentley Map
ProjectWise
GEOPAK Haestad Water
MicroStation
Bentley Architecture
InRoads
PlantSpace AutoPLANT

SUMMARY

Organization:
AECOM

Employees:
4,000+

Objective:

- Develop talent from within
- Improve users' skills
- Increase design capabilities

Solution:
Training subscription

FAST FACTS

- Skills improved
- Training-related time and costs were reduced
- Outsourcing declined
- Client satisfaction increased

AECOM

Product Training Success Profile

AECOM's people work on the world's most influential infrastructure to create a better world in which to work and live. The firm serves a broad range of markets, but a mining boom made recruiting new qualified professionals difficult. AECOM instead decided to "grow its own" experienced staff with Bentley training to improve their skills and increase design capabilities.

CHALLENGES

- The company needs a team with a wide range of skills to meet clients' diverse design requirements and must ensure all projects are resourced appropriately.
- Expense, logistics, and impact on productivity can impede the practicality of training a large staff.
- Users may not be inclined to attend training if they have to travel long distances or be away from the office for substantial periods of time.

- Users take advantage of OnDemand eLearning when Live Training is unavailable or work demands prevent them from leaving the office.
- Account-specific training lets the firm customize Live Training to its specific needs.

RESULTS

- Bentley training improved the skills and confidence level of the entire staff. They're able to constantly update their skills and utilize downtime productively while minimizing the drain on AECOM's financial and project resources.
- A well-trained staff helps AECOM achieve its goal to always deliver the right solutions to its clients. Plus, the firm has reduced outsourcing to external consultants for specialized project skills.
- Client satisfaction is increased as AECOM's highly skilled designers are better equipped to deal with project challenges and can deliver projects in a timelier manner, reducing their overall cost.

Staff training is imperative for any organizations' success, and at AECOM, it is considered a key company objective. Training and knowledge differentiate us from our competitors and reinforce our position as a leader in our industry.

SOLUTION

- A Bentley training subscription provides AECOM with Live Training and OnDemand eLearning to create a continuous learning environment. New hires are immediately sent to the Bentley training courses appropriate to their current skill level, and experienced users attend advanced courses to ensure a uniform support structure is maintained across offices.

SNAPSHOT

	Develop talent from within
	Use a Bentley training subscription
	Deliver the right solutions to clients