

Watch online presentations about the SELECT Subscription program: selectservices.bentley.com

Learn more about Bentley SELECT: www.bentley.com/select

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COMPREHENSIVE PROGRAM OFFERINGS

Explore the complete collection of SELECT offerings and learn more about the key deliverables for each one.

OFFERINGS	KEY DELIVERABLES
Flexible Licensing Options	Have the tools you need, when and where you need them.
Site-Based License Pooling*	Central license pool managed by SELECT Server license technology to simplify license administration.
Mobile, Home Use "Trust" Licenses	Additional license schemes for home and/or mobile use, and "Trust" licenses usage reporting.
Fixed-Term Subscriptions	Monthly or annual pre-payment license schemes for variable project and operational demands.
Annual License Exchange (ALE)**	Annual opportunity to turn shelfware into new software to better suit your needs.
Anytime Software Upgrades	Keep software current according to your schedule, not ours.
Upgrade Anytime	OnDemand access to software updates at any time to suit project and operational schedules.
No Sun-setting or Retirement	Access any version of Bentley software – download, install, license it, and get access to support.
SELECT Updates	New features and hot-fixes for interoperability across software versions and teams.
OnDemand Downloads	Access and download software online via self-service subscription center.
Self-service CD Creation	Access install libraries online and create software CDs to be shipped directly to your door.
Beta Program	Early access to next-generation software to keep your firm on the leading edge.
24/7/365 Support	Get anywhere, anytime, support in your most convenient format.
Assisted Support	Your choice of assisted support options including chat, email, phone, or remote desktop access.
Self Service Support Toolkit	Searchable support knowledge bases, solution libraries, how-to's and FAQs available online.
Electronic Service Ticket Manager	Online service ticket creation for complete insight into service requests, status, and next steps.
Be® Communities	Web-based networking options to share knowledge with experienced users around the globe.
Service Level Agreement	Qualitative response to service requests in less than four hours by software experts.
Customer Satisfaction	Ongoing service improvement through continuous evaluation and accommodation of user feedback.
Escalation Management	Subject matter experts with the right knowledge available to solve any issues, big or small.
Be Connected	Join the most advanced professional network in the infrastructure industry.
eSeminar Series	Infrastructure best practices and product updates delivered to desktops worldwide.
Bentley Training	Enhance your skill set without leaving the office.
MicroStation Courses	Four online courses to help you learn MicroStation tools when it's most convenient for you.
Bentley LEARN™	Access to hundreds of courses at a fraction of your SELECT fee.
No-Charge Software	Access to more than 20 no-charge applications that help simplify collaboration.
MicroStation® Extensions	Download MicroStation-based functionality specific to the work you do.
ProjectWise® Passport	A versatile, portable, and global license for collaboration among all ProjectWise users.
Bentley® Redline	CAD file viewer enabling review and comment without the cost of licenses for non-CAD users.
Bentley Developer Network	Be a part of Bentley's development efforts and streamline your own processes.
Bentley Developer Toolkit	Extend software with development access, 3rd party APIs and SDKs, and developer support.
Annual Developer Conference	Join Bentley's development team and share best practices at the Annual Developer Conference.
Online Account Management	Online self-service resources for account management.
OnLine License Management	OnDemand license downloads including an occasional rebalance of distribution across sites.
Self-Service Permissions & Profiles	Grant access to update personal profiles, and use self-service tools to manage permissions.

* To review product eligibility, visit www.bentley.com/select and click on "product eligibility for Bentley SELECT licensing programs".

** Conditions apply.





BENTLEY SELECT SUBSCRIPTION

A COMPREHENSIVE PROGRAM OVERVIEW FOR ALL BUSINESSES

“SELECT eliminates the guesswork when budgeting for future software upgrades. We always know the cost, so our capital expenditures never exceed our budget.”



“We have improved self-service capabilities for administrators and users by managing our account and software inventory completely online.”

The Bentley SELECT® subscription program helps organizations lower the total cost of ownership for Bentley software by providing flexible licensing options, assisted support when it’s needed most, and anytime software upgrades to optimize productivity – all for a fixed annual fee per license.

WITH SELECT YOUR TEAM CAN:

- Save money and maximize software utilization through flexible licensing options for site-based license pooling with unrestricted license sharing.
- Keep software current and reduce project disruption by upgrading software in accordance with your own project schedule, not ours.
- Reduce downtime and increase billable hours by improving and sustaining end user productivity via access to 24/7/365 assisted support.

For **Senior Executives** who are motivated to increase their firm’s competitive edge, reduce operational costs, and improve service levels to clients, Bentley SELECT delivers.

For example, all subscribing organizations can save 100% of upgrade charges – software upgrades are included in the SELECT program for no additional fee.

For **Project Directors** responsible for improving project quality, avoiding risk, and meeting project deadlines, Bentley SELECT delivers.

For example, all subscribing organizations can maintain continuous productivity 100% of the time via always-available assisted support, any time of the day or night.

HOW WILL SELECT BENEFIT YOU?

The SELECT subscription means different things to different people. Read on to learn how it will benefit you.



For **IT + CAD Managers** who need to coordinate and streamline IT systems, manage software license inventory, and provide front-line software support, Bentley SELECT delivers.

For example, all subscribing organizations can save 30% of annual software costs by making every software license work harder and longer with SELECT® Server licensing.

“To balance software supply and demand across multiple projects and departments, we use SELECT Server, which helps us streamline license management and administration, saving us time and money.”

WHAT'S IN IT FOR OUR TEAM?

Have you ever read marketing brochures and thought “OK, sounds good, but what’s in it for us?” Find the role most like yours and learn how the various Bentley SELECT offerings apply for your own situation.

Flexible Licensing Options	Maximize ROI and balance supply & demand with license pooling and ALE.
Anytime Software Upgrades	Keep software current according to your own project schedule – not ours.
24/7/365 Support	Get help when you need it most; 24-hours of every day, 7 days a week, 365 days a year.
Be® Connected	Enjoy high concentration of best-practice learning from the convenience of your office.
Bentley Training	Access OnDemand eLearning at no charge; subscribe to hundreds of Bentley LEARN courses.
No-Charge Software	Collaborate with peers and clients using many additional products for no additional charge.
Bentley Developer Network	Extend and enhance your software investment with additional capabilities.
Online Account Management	Manage software license inventory & user account settings online from your PC.

For **software users** who want to work efficiently, access support without delay, and continue professional development, Bentley SELECT delivers.

For example, all subscribing organizations can attend Bentley Conference Best-Practice seminars in person or online, for no additional fee.

“To deliver projects on-time and budget we need to keep our team working productively at all times. As a Bentley SELECT subscriber, my project team’s ability to deliver is backed – around the clock – by Bentley’s support group.”



SENIOR EXECUTIVES	PROJECT DIRECTORS	IT + CAD MANAGERS	SOFTWARE USERS
Reduce Software Costs	Reduce Project Costs	Streamline License Management	Anytime Access to Licenses
Eliminate Upgrade Costs	Avoid Upgrade Risk to Projects	Coordinate IT Systems and Software	Avoid Upgrade Disruption
Maintain Productivity Around the Clock	Meet Project Deadlines	Share the Support Load	Anytime Access to Support
Increase Competitive Edge	Improve Project Quality	Continue Professional Development	Continue Professional Development
Increase Competitive Edge	Improve Project Quality	Streamline Learning Processes	Continue Professional Development
Improve Client Service Levels	Improve Project Transparency	Coordinate IT Systems and Software	Improve Review and Collaboration
Extend Software Value	Increase User Productivity	Automate Common Processes	Increase Process Efficiency
Reduce Software Administration Costs	Avoid Project Disruption	Streamline Account and License Management	Improve Online User Experience